



# CENTRAL PUBLIC WORKS DEPARTMENT

## OFFICE MEMORANDUM

No.DGW/MAN/156

ISSUED BY AUTHORITY OF DIRECTOR GENERAL OF WORKS

NIRMAN BHAVAN, NEW DELHI

DATED:

**Subject:-Benchmarking Excellence in Public Service Delivery.**

Following, shall be the Vision and Mission statements of CPWD;

### VISION STATEMENT

Excellence in Public Works

### MISSION STATEMENT

#### 1. Sound Planning and Design

- All building norms and specifications to be standardized.
- Architectural and structural design to be undertaken in-house as far as possible.
- Detailed planning of all services to make the buildings operational in all respects.
- Architectural and structural designs to be coordinated to evolve an efficient building system compliant with latest Indian Standards.

#### 2. Engineered Construction

- Standardization of different building elements including their pre-fabrication, mechanization in construction, use of innovative materials and technologies adopting clean development mechanism resulting in conservation of energy and natural resources.

### **3. Effective Maintenance**

- To preserve and maintain buildings and services in good operating condition.
- To improve the specifications depending upon the development that is taking place in the built environment.

### **4. Benchmarking**

- Updation of Specifications and standards for public works including Delhi Schedule of Rates, Analysis of Rates, Works and Maintenance Manual on regular basis.

### **5. Capacity Building**

- Updation of technical knowledge of engineers, architects by effective training and participation in seminars, workshops etc.
- Effective training to develop managerial skills and handling public grievances so that engineers, architects and horticulturists become development managers for tomorrow.
- Target oriented training to workers on contemporary skills and behavioral science to improve service delivery mechanism.

### **6. Public Private Partnership**

- To undertake contract or concession agreement with private sector company for delivering General Pool Residential Accommodation and General Pool Office Accommodation on payment of user charges (1) to increase the stock of dwelling units thereby providing housing to government employees and (2) to increase the office space thereby providing comfortable working environment to government employees.

### **7. Manpower planning**

- To provide the manpower of CPWD with professional environment, excellent working opportunities and state of art technology.

- To provide performance and ability based approach to career development as per policy of the Government.

#### **8. Transparency in management of works**

- e-tendering shall be introduced.
- Effective use of websites in discharge of regulatory, enforcement and the functions shall be introduced through integrated computerization.
- Web based work progress monitoring system shall be introduced.

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**Superintending Engineer (C&M)**

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